

BOARD OF COUNTY COMMISSIONERS  
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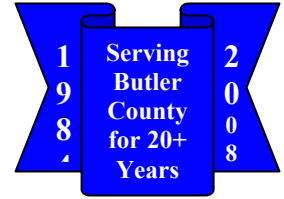
Lisa M. Monday  
Administrator



Building 3, Sunnyview Home Complex - 111 Sunnyview Circle  
Suite 101 – Butler, PA 16001-3547

## ***Butler County*** ***Area Agency on Aging***

Phone (724) 282-3008 Fax (724) 282-1466 Toll Free 1-888-367-2434  
Protective Service (724) 283-6955  
[aaainfo@co.butler.pa.us](mailto:aaainfo@co.butler.pa.us)



### ***Mission Statement:***

*The Area Agency on Aging (AAoA) is dedicated to providing information and services to Butler County senior citizens with a focus on assisting frail, elderly individuals with the greatest economic and social need to remain in their own homes, to improve their quality of life and to prevent institutionalization.*

### **INFORMATION & REFERRAL**

The main *focus* of the agency is to provide seniors and their families with information and services. The main *goal* of agency-funded services is to help seniors with the greatest economic, social and medical needs remain independent and in their own homes as long as possible. This delays or prevents consumers from having to choose skilled nursing facilities as a living option.

Information and Referral (I & R) services provide information related to senior services. Staff in this department will also take referrals for AAoA in-home services. I & R staff answer questions over the phone, will mail or email information about AAoA and a variety community resource information, including lists of caregivers, housing, personal care homes, nursing homes, home repair options lawn care services and more. Many seniors and families have found discussing their concerns and issues with the I&R professionals have helped them understand their choices and make informed decisions.

For seniors needing services in their home, the process begins with contact to AAoA, requesting services. The request may come directly from a consumer, family member, friend, community agency or even a hospital. The consumer-in-need must agree to a referral through the Area Agency on Aging. Once the senior consumer has agreed to consider Agency-funded services, I&R staff will complete a referral and forward it to our Assessment Department.

Once the Assessment has been completed, a Care Manager meets with the consumer (and family if applicable) to determine what services the consumer is eligible for and what services the consumer and/or family would like to have to remain in their home.

Some services and programs are provided directly through the AAoA –

Legal Assistance Consumer  
Notary Services  
Care Management  
Insurance Counseling

Volunteer Transportation  
Assessment for in-home care  
Assessment for nursing placement  
Ombudsman

and others are subcontracted with various community agencies –

Personal Care Services  
Senior Centers  
Primetime Health Programs  
Health Monitoring  
Physical Therapy  
Speech Therapy  
Nutritional Services

Shared Transportation  
Skilled Nursing Services  
Personal Emergency Response  
Medication Monitoring  
Occupational Therapy  
Domiciliary Care  
Influenza Vaccinations