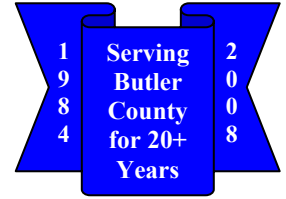




Building 3, Sunnyview Home Complex - 111 Sunnyview Circle
Suite 101 – Butler, PA 16001-3547

Butler County *Area Agency on Aging*

Phone (724) 282-3008 Fax (724) 282-1466 Toll Free 1-888-367-2434
Protective Service (724) 283-6955
aaainfo@co.butler.pa.us



Pennsylvania and National “Do Not Call” Lists

- The Federal Trade Commission and Commonwealth of Pennsylvania have a

“Do Not Call List”

- Stop the unwanted telemarketing calls
- Valid for FIVE years
- Home and Cell phones are eligible
- **FREE** and **EASY** enrollment
- The list is distributed to telemarketing companies 4 times each year. After you register, the telemarketers have 30 days to remove your name and number.
 - *If you sign up by the 15 of the month, you will see a reduction in Telemarketing calls in about 4 – 6 weeks.*

How to Register

By Phone: You *must* call from one of the phone numbers with whom you wish to register

National Do Not Call Registry
1-888-382-1222

PA State Registry
1-888-777-3406

By Mail: A personal letter or postcard must include the following:

1. Your request to be added to the “Do Not Call” list for PA and/or the national list. One letter will suffice.
2. Your name, address and any phone numbers (include area codes)
3. Your **signature**
4. Mail to: DMA Telephone Preference Service, P.O. Box 1559, Carmel, NY 10512

By E-mail:

National – www.DONOTCALL.GOV Pennsylvania – www.nocallsplease.com

Frequently Asked Questions

Q - How can I get more information?

A - By writing to: National Do Not Call Registry
ATTN: DNC PROGRAM MANAGER
Federal Trade Commission
600 Pennsylvania Avenue
Washington, DC 20580

You can also access information at: www.fcc.gov or www.state.pa.us

Q - Why should I register?

A - It gives you an opportunity to limit the number of telemarketing calls you will receive.

Q - If I register my phone number, will my information be used or disclosed?

A - Only to make sure you stay registered. Phone numbers on the registry may only be shared with law enforcement to ensure compliance with federal and state laws.

Q - What if I change my mind, once I am registered?

A - You can take your number off the list anytime you want, by calling 1-888-382-1222 *from* the phone number that you want to delete.

Q - If I am having problems registering, what should I do?

A - First make sure you are calling *from* the phone number you want registered. If so, call 1-888-777-3406 for assistance. Wait to be prompted by the recording.

Q - Are there any exceptions?

A - Yes. Calls made to you on behalf of tax-exempt charitable organizations, veteran's organizations, political candidates, existing debt, contract or payment issues, or if you have given permission or have an established business relationship with the company. All of these examples are exempt from the "Do Not Call" regulations.