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Do Not Call List/Unsolicited Mail

The Federal Trade Commission and Commonwealth of Pennsylvania have a “Do Not Call List”

Stop unwanted telemarketing calls

Valid for FIVE years

Home and Cell phones are eligible

FREE and EASY enrollment

List distributed to telemarketing companies four times per year

After registration, telemarketers have 30 days to remove your name and number

If you enroll by the 15th of the month, you will see a reduction in telemarketing calls in 4-6 weeks

How to Register

By Phone: You must call one of the phone numbers with whom you wish to register

National Do Not Call Registry: 1-888-382-1222

PA State Registry: 1-888-777-3406

By Mail: A personal letter or postcard must include the following

1. Your request to be added to the “Do Not Call” list for PA and/or the National list (one letter will suffice)
2. Your name, address and any phone numbers (include area code)
3. Your signature
4. Mail to: DMA Telephone Preference Service, P.O. Box 1559, Carmel, NY 10512

By Internet:

National: www.donotcall.gov

Pennsylvania: www.nocallsplease.com

Frequently Asked Questions

How can I get more information?

By writing to: National Do Not Call Registry

Attention: DNC Program Manager

Federal Trade Commission

600 Pennsylvania Avenue

Washington, DC 20580

You can also access information at www.fcc.gov or www.state.pa.us

Why should I register?

It gives you an opportunity to limit the number of telemarketing calls you will receive

If I register my phone number, will my information be used or disclosed?

Only to make sure you stay registered. Phone numbers on the registry may only be shared with law enforcement to ensure compliance with federal and state laws

What if I change my mind once I am registered?

You can take your number off the list anytime you want by calling 1-888-382-1222

If I am having problems registering, what should I do?

First make sure you are calling from the phone number you want registered. If so, call 1-888-777-3406 for assistance. Wait to be prompted by the recording

Are there any exceptions?

Yes, calls made to you on behalf of tax-exempt charitable organizations, veteran's organizations, political candidates, existing debt, contract or payment issues, or if you have given permission or have an established business relationship with the company. All of these examples are exempt from the "Do Not Call" regulations.

Unsolicited Mail, Telemarketing and Email:

Where to go to "Just Say No"

Information obtained from FTC Consumer Alert Website

Tired of having your mailbox crammed with unsolicited mail, including preapproved credit card applications? Fed up with getting telemarketing calls just as you're sitting down to dinner? Fuming that your email inbox is chock-full of unsolicited advertising? The good news is that you can cut down on the number of unsolicited mailings, calls and emails you receive by learning where to go to "just say no."

Consumer Reporting Companies

If you decide that you don't want to receive prescreened offers of credit cards and insurance, you have two choices: You can opt out of receiving them for five years or opt out of receiving them permanently.

To opt out for five years: Call toll-free 1-888-567-8688 or visit www.optoutprescreen.com. The phone number and website are operated by the major consumer reporting companies.

Updated January 2019

To opt out permanently: You may begin the permanent Opt-Out process online at www.optoutprescreen.com. To complete your request, you must return the signed Permanent Opt-Out Election Form, which will be provided after you initiate your online request.

When you call or visit the website, you'll be asked to provide certain personal information, including your home telephone number, name, Social Security number, and date of birth. The information you provide is confidential and will be used only to process your request to opt out.

If you don't have access to the internet, you may send a written request to permanently opt out to each of the major consumer reporting companies. Make sure your request includes your home telephone number, name, Social Security number and date of birth.

Experian
Opt Out
P.O. Box 919
Allen, Texas 75013

Innovis Consumer Assistance
P.O. Box 495
Pittsburgh, PA 15230

TransUnion
Name Removal Option
P.O. Box 505
Woodlyn, PA 19094

Equifax, Inc.
Options
P.O. Box 740123
Atlanta, GA 30374

Direct Marketers/Telemarketing

The federal government's National Do Not Call Registry is a free, easy way to reduce the telemarketing calls you get at home. To register your phone number or to get information about the registry, visit www.donotcall.gov, or call 1-888-382-1222 from the phone number you want to register. You will get fewer telemarketing calls within 31 days of registering your number. Telephone numbers on the registry will only be removed when they are disconnected and reassigned, or when you choose to remove a number from the registry.

Mail

The Direct Marketing Association's (DMA) Mail Preference Services (MPS) lets you opt out of receiving unsolicited commercial mail from many national companies for five years. When you register with this service, your name will be put on a "delete" file and made available to direct-mail marketers and organizations. This will reduce most of your unsolicited mail. However, your registration will not stop mailings from organizations that do not use the DMA's Mail Preference Service. To register with DMA's Mail Preference Service, go to www.dmachoice.org, or mail your request with a \$1 processing fee to:

DMA Choice
Direct Marketing Association
P.O. Box 643
Carmel, NY 10512

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Email

The DMA also has Email Preference Service (eMPS) to help you reduce unsolicited commercial emails. To opt out of receiving unsolicited commercial email from DMA members, visit www.dmachoice.org. Registration is free and valid for six years.

Department of Motor Vehicles

The Drivers Privacy Protection Act allows states to distribute personal information only to law enforcement officials, courts, government agencies, private investigators, insurance underwriters, and similar businesses – but not for direct marketing and other uses.

The FTC works to prevent fraudulent, deceptive and unfair business practices in the marketplace and to provide information to help consumer's spot stop and avoid them. To file a complaint or get free information on consumer issues, visit ftc.gov or call toll-free, 1-877-382-4357; TTY 1-866-653-4261

This information is deemed reliable but not guaranteed or warranted by the Butler County Area Agency on Aging, the County of Butler, or by any of its employees

BUTLER COUNTY HUMAN SERVICES

Area Agency on Aging • Children & Youth Services • Community Action • Drug & Alcohol • Early Intervention & Intellectual Disabilities • Mental Health

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