

**BOARD OF COUNTY COMMISSIONERS**

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## *Butler County*

# *Area Agency on Aging*

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### **Do Not Call List**

**The Federal Trade Commission and Commonwealth of Pennsylvania have a “Do Not Call List”**

Stop unwanted telemarketing calls

Valid for FIVE years

Home and Cell phones are eligible

FREE and EASY enrollment

List distributed to telemarketing companies four times per year

After registration, telemarketers have 30 days to remove your name and number

If you enroll by the 15<sup>th</sup> of the month, you will see a reduction in telemarketing calls in 4-6 weeks

### **How to Register**

**By Phone:** *You must call one of the phone numbers with whom you wish to register*

**National Do Not Call Registry: 1-888-382-1222**

**PA State Registry: 1-888-777-3406**

**By Mail:** *A personal letter or postcard must include the following*

1. Your request to be added to the “Do Not Call” list for PA and/or the National list (one letter will suffice)
2. Your name, address and any phone numbers (include area code)
3. Your signature
4. Mail to: **DMA Telephone Preference Service, P.O. Box 1559, Carmel, NY 10512**

**By Email:**

**National:** [www.donotcall.gov](http://www.donotcall.gov)

**Pennsylvania:** [www.nocallsplease.com](http://www.nocallsplease.com)

## **Frequently Asked Questions**

### **How can I get more information?**

By writing to: National Do Not Call Registry  
Attention: DNC Program Manager  
Federal Trade Commission  
600 Pennsylvania Avenue  
Washington, DC 20580  
You can also access information at [www.fcc.gov](http://www.fcc.gov) or [www.state.pa.us](http://www.state.pa.us)

### **Why should I register?**

It gives you an opportunity to limit the number of telemarketing calls you will receive

### **If I register my phone number, will my information be used or disclosed?**

Only to make sure you stay registered. Phone numbers on the registry may only be shared with law enforcement to ensure compliance with federal and state laws

### **What if I change my mind once I am registered?**

You can take your number off the list anytime you want by calling 1-888-382-1222

### **If I am having problems registering, what should I do?**

First make sure you are calling from the phone number you want registered. If so, call 1-888-777-3406 for assistance. Wait to be prompted by the recording

### **Are there any exceptions?**

Yes, calls made to you on behalf of tax-exempt charitable organizations, veteran's organizations, political candidates, existing debt, contract or payment issues, or if you have given permission or have an established business relationship with the company. All of these examples are exempt from the "Do Not Call" regulations.

*This information is deemed reliable but not guaranteed or warranted by the Butler County Area Agency on Aging, the County of Butler, or by any of its employees*

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## **BUTLER COUNTY HUMAN SERVICES**

Area Agency on Aging • Children & Youth Services • Community Action • Drug & Alcohol • Early Intervention & Intellectual Disabilities • Mental Health